



MYSTERY RANCH

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To whom it may concern,

MYSTERY RANCH builds the best load-bearing gear in the world. We supply solutions for the individuals that solve the most complicated problems. We take action when there is an innovation or improvement needed, or there is an issue with our products.

It was recently brought to our attention that the polyvinyl bag that houses the fire shelters was sometimes tearing when removed from our shelter cases on the HOTSHOT, HOTSHOT TL, HOT SPEED, and SHIFT systems. In some instances, the pull handle was removed entirely from the polyvinyl bag housing the fire shelter. This was reported to happen while the pack was being worn.

We have determined a contributing cause of this issue to be the two hook flaps – they may be impeding easier shelter removal. These 4" x 1.5" side hook flaps were designed to reduce the amount of debris that can enter the shelter case – debris that thereby can reduce the lifespan of the fire shelter and polyvinyl bag.

We have determined an effective temporary solution that will be available to our end users at no cost.

MYSTERY RANCH will supply two (2) pieces of 4" x 1.5" YKK loop to place over these flaps in the event you have experienced this issue or are concerned about removing the shelter from its case in the future. This is the first time in seven (7) years that this issue has been brought to our attention, however its implications are significant enough for us to require immediate action.

I'm Luke Mayfield, the Fire Program Manager at MYSTERY RANCH. My intent is to ensure that the character, integrity, and accountability of our fire products are at the forefront of everything we do. I am grateful for the individuals that brought this to our attention, and I am proud to work for a company that moves swiftly to ensure we can continue to provide the best gear on the line today.

